

## Q2 What is the biggest challenge in running a business in Totnes from the perspective of your business?

Answered: 64 Skipped: 2

#	Responses	Date
1	Access - keeping the High street open to vehicles is imperative, parking for shoppers is insufficient and all deliveries are made via the front door of the business and it is often difficult to get the delivery vehicles close to the shop.	11/13/2015 4:56 PM
2	Balance between working myself and delegating to staff	11/12/2015 8:36 AM
3	Lack of parking and/or park and ride etc	11/12/2015 12:05 AM
4	Lack of parking, TRAFFIC	11/11/2015 10:33 PM
5	not enough people use local shops	11/11/2015 9:25 PM
6	Lack of self-build plots, lack of industrial plots. Poor fibre provision; lack of proper 3G / 4G mobile data infrastructure.	11/11/2015 11:08 AM
7	Properly affordable accommodation for staff and our visitors.	11/10/2015 7:11 PM
8	quality staffing, work ethic, issues with parking,	11/10/2015 2:58 PM
9	Sometimes these individuals and businesses do not realise the amount of work involved in good design	11/10/2015 1:23 PM
10	The traffic. It is utterly horrendous and getting worse. It causes problems for staff getting to and from work, delays to logistics services, and issues for visitors trying to get to us.	11/10/2015 12:01 PM
11	the right type of premises	11/10/2015 11:55 AM
12	Negativity in some sectors of the locals	11/10/2015 7:16 AM
13	The fact there is so much going on (in terms of events, activities etc) that is hard to keep up with it all.	11/9/2015 4:58 PM
14	Limited footfall due to lack of parking and difficulty for people from surrounding cities and villages to enter our town as a result of poor traffic-flow since the change in traffic-flow through the high-street	11/9/2015 2:57 PM
15	High rent and rates	11/9/2015 1:44 PM
16	having to work for less budget	11/9/2015 9:48 AM
17	Access to the shops via car as most meaningful business comes from outlying villages also extremely high cost of car parking for small town	11/8/2015 5:27 PM
18	Traffic, access and cost/availability of business units	11/8/2015 5:23 PM
19	Getting the pedestrian/traffic balance right.	11/8/2015 12:56 PM
20	Encouraging more people into 'The Narrows' part of the High Street	11/8/2015 11:30 AM
21	Rents and rates.	11/8/2015 8:17 AM
22	High rent, high rates, lack of parking.	11/7/2015 8:41 PM
23	Ease of public access to the town for commerce. Ease of car parking as the majority are not within walking or cycle distance. Public transport poor in rural areas.	11/7/2015 1:45 PM
24	There is a lot of competition but also not knowing how busy we're going to be to manage the staffing level.	11/6/2015 4:32 PM
25	Internet competition	11/6/2015 12:00 PM
26	Lack of access to super fast broadband in the more affordable parts of Totnes and a patchy mobile phone signal with limited 4G service.	11/5/2015 11:21 AM
27	The council disrespect to traders. they dont care they dont listen	11/4/2015 8:59 PM
28	Lack of inexpensive workshops for light industry startups. There used to be some at Staverton but they were demolished by a developer and now the same has happened at Baltic Wharf to make way for non resident second home owners. We need more opportunities for small start up companies and less housing for the rich non residents	11/4/2015 7:23 PM

29	traffic !!	11/4/2015 12:02 PM
30	The highway access and car parking discourage the consumer	11/4/2015 11:59 AM
31	traffic chaos	11/4/2015 11:57 AM
32	A lack of sensibly priced, good quality premises	11/3/2015 11:21 PM
33	The change in the road direction up the High St, neighbouring villages no longer shop in Totnes, lack of parking and the internet.	11/3/2015 4:04 PM
34	Rents and lack of affordable kitchen space to hire	11/3/2015 11:57 AM
35	The cost of finding appropriate sized premises and the steep learning curve that we are on in running a business where we are not conforming to the constraints of the business as usual model, it gives a lot of scope and opens up the opportunity for a lot of mistakes	11/2/2015 2:57 PM
36	Broadband issues and traffic delays	11/2/2015 12:01 PM
37	Lack of properly organised traffic routes	11/2/2015 12:01 PM
38	High business rates, free parking availability (outside of our business the general public tend to use the road as a long term car-park when taking the train.	11/2/2015 10:21 AM
39	Business rates been too high. Traffic problems coming in & out.	10/31/2015 11:07 PM
40	The lack of footfall which I attribute to the change in traffic direction	10/31/2015 8:07 PM
41	existing road access to high street, lack of parking for visitors residents parking needs to be revisited to allow parking when residents are out to work.	10/31/2015 5:07 PM
42	Right now, getting clients in to the town, the council cock up with the road, bad signage and lack of parking have all affected trade	10/31/2015 4:52 PM
43	traffic flow frustrating customers taking too long to get in and out of town, car parking	10/31/2015 11:07 AM
44	Road system has stopped many people coming. footfall way down	10/30/2015 4:33 PM
45	Devisive group opposing existing traffic system publishing negative statements about Totnes.	10/30/2015 2:22 PM
46	I believe any challenges I face in Totnes would be applicable in any town.	10/30/2015 1:26 PM
47	Traffic issue, lack of footfall. Rates and Rents are high.	10/30/2015 1:20 PM
48	The biggest recent challenge has been to work alongside South Hams District Council through the planning process. We have found it very difficult to find the support we need and the processes have often been incredibly arduous and time consuming, with little to no reliability in relation to time scales. This makes programming work incredibly difficult and often directly affects us financially.	10/30/2015 11:14 AM
49	The congestion outside of town and difficulty in parking which puts off people visiting.	10/29/2015 2:03 PM
50	Geographic isolation	10/29/2015 1:06 PM
51	lack of workshop space	10/28/2015 3:30 PM
52	accommodation for visitors. affordable and accommodating groups.	10/28/2015 2:29 PM
53	We are on the industrial estate as premises on the high street are far too expensive. Thus we do not get enough footfall despite advertising, etc. The separation between the centre of town and the industrial estate is a challenge for us.	10/28/2015 1:27 PM
54	Struggling to think of anything	10/28/2015 1:08 PM
55	Web connectivity is pitifully unreliable and slow	10/28/2015 1:02 PM
56	Staffing - being able to attract the correct type of staff for our very busy shop.	10/27/2015 6:22 PM
57	The biggest challenge is keeping local trade running during the winter months when it is most needed and this has been hard due to the road change, there are many customers that have told us that they do not come into Totnes due to traffic problems. Pop and shop has declined, there are less of my disabled customers that come into the shop now.	10/27/2015 12:35 PM
58	Business rates, not enough parking, reduction in footfall during the week	10/26/2015 8:49 PM
59	Trying to cope with the reduced trade since the introduction of the ETO	10/26/2015 7:56 PM
60	Getting footfall in the Town / traffic and parking problems	10/26/2015 5:53 PM

61	All authorities do not appreciate business and make it increasingly difficult to operate whether it be various taxes, parking or road plans. This is reducing the retail customers coming to the town.	10/26/2015 5:27 PM
62	Red tape, Traffic and the direction of traffic through the town. I waste at least 30 minutes when I come into Totnes	10/26/2015 2:51 PM
63	Constant squabbling about direction of traffic in high street - it's a bit like Hilary Clinton's emails ... boring.	10/26/2015 1:56 PM
64	It feels like there are few employment opportunities in terms of secure full time positions with all the benefits (e.g sick pay, holiday, permanent contracts etc). I feel like i've got no option but to go it alone. This does drive innovation, entrepreneurship & self determination, but is also very stressful if you have a family and need job security/financial security.	10/23/2015 8:21 PM